

September 3, 2008

Dear Employer:

Blue Shield of California (Blue Shield) has attempted to successfully reach an agreement to continue our contracts with **San Gabriel Valley Medical Center**. Our objective was to reach an agreement that would continue to provide our members with access to quality health care at a reasonable cost. We are disappointed to inform you that we were unable to reach a reasonable agreement. Effective **September 1, 2008, San Gabriel Valley Medical Center will no longer participate in Blue Shield's provider network.** .

We understand this termination may be disruptive to you and your employees. Blue Shield has taken the necessary steps to ensure that your employees will continue to have uninterrupted access to both medical and hospital care. We want to assure you that these changes will not affect your employee's current Blue Shield benefits or their ability to receive necessary medical care under their Blue Shield plan. We also are communicating this termination by letter directly to your employees who are impacted by this transition.

The alternative network facilities are **listed in the table below** for HMO members.

Provider Group	Alternate Hospitals
Allied Physicians	Alhambra Hospital
	Children's Hospital of Los Angeles
	Citrus Valley Medical Center (Intercommunity & Queen of the Valley Campuses)
	Foothill Presbyterian Hospital
	Garfield Medical Center
	Greater El Monte Community Hospital
	Huntington Memorial Hospital
	Monterey Park Hospital
	St. Vincent Medical Center
	University of California at Irvine
	USC University Hospital
	Whittier Hospital Medical Center
	Facey Medical Group
Citrus Valley Medical Center (Intercommunity & Queen of the Valley Campuses)	
Pacific IPA	Children's Hospital of Los Angeles
	Garfield Medical Center
	Huntington Memorial Hospital

	Methodist Hospital of Southern California
	Monterey Park Hospital
	St. Vincent Medical Center
	University of California at Irvine
	USC University Hospital
Physicians Associates of the Greater San Gabriel Valley - San Gabriel, Pasadena/Arcadia	Beverly Hospital
	Garfield Medical Center
	Methodist Hospital of Southern California
Physicians Healthways	Alhambra Hospital
	Beverly Hospital
	Citrus Valley Medical Center (Intercommunity & Queen of the Valley Campuses)
	Children's Hospital of Los Angeles
	Garfield Medical Center
	Huntington Memorial Hospital
	Methodist Hospital of Southern California
	Monterey Park Hospital
	St. Vincent Medical Center
	University of California at Irvine

PPO members may continue to utilize **San Gabriel Valley Medical Center** providers if they wish. However, doing so will mean that reimbursement for services rendered will be at the non-preferred (non-network) provider amount.

As a valued Blue Shield client, we want to keep you informed of changes that affect your employees. We apologize for any inconvenience this may cause you and your employees. Blue Shield of California is committed to offering affordable access to quality health care. Please call your Blue Shield sales representatives if you have any questions.

Sincerely,



Mark Gastineau
Vice President
Individual, Small Group and Government Business
Blue Shield of California



Paul Markovich
Senior Vice President
Large Group Business Unit
Blue Shield of California